Alibaba.com Gold Plus Supplier



Assessment Report

Presented to

Jiaxing Zhiyue Rubber & Plastic Co., Ltd.

嘉兴智悦橡塑有限公司

Gold Supplier & Assessed Company	Self-owned Wholly Owned Shareholder/Partner
Relationship:	☐ Kindred between Owners ☐ Cooperation Partner
Company Address	No.12, Shanying Road, Huimin Street, Jiashan County, Jiaxing
	City, Zhejiang Province, China
City / Country:	Jiaxing / China
Consigner of Assessment:	Alibaba
Gold Supplier Member ID:	jxzhiyue
Gold Supplier Company Name:	Jiaxing Zhiyue Rubber & Plastic Co., Ltd.
Contact Person:	Ms. Wei Yang
Phone Number:	0086-15381256088
Fax Number:	0086-573-84061933
Email:	cherryning@rubber-wheels.com
Website Address (URL):	http://generatorwheel.en.alibaba.com

Service Provided by SGS Report No.: 18787521_P+T







Report Number:	18787521_P+T	Assessment Type	Production and Trade Assessment
Date of Assessment:	15/Mar./2019	Report Date:	15/Mar./2019
Assessor's Name:	Henry Shen	Validity Period:	16/Mar./2019 15/Mar./2020
Reviewed By:	Sam Wang	Online Verification:	www.sgs.com/ecv

Important Notes:

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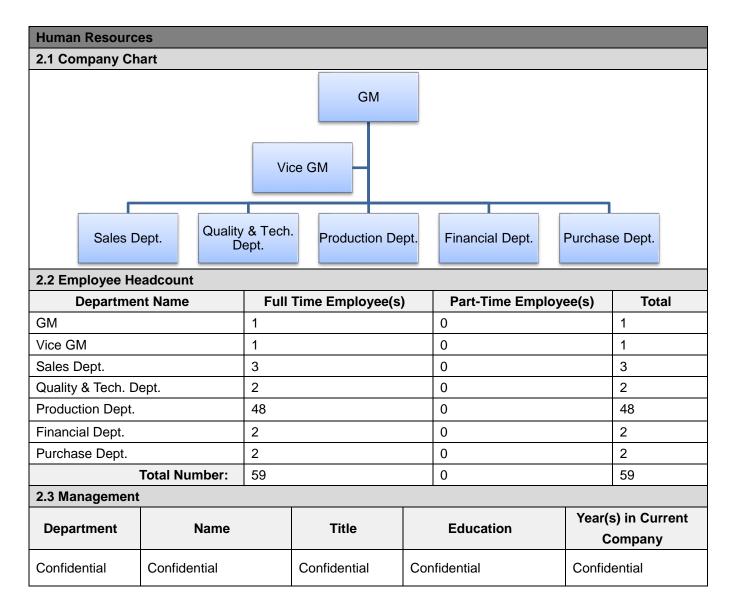
Section 1: Company Overview

Company Overview									
1.1 Legal Validity									
Does the company have a valid	🛛 Yes 🗌 No	Business License	9133042106563327						
business license?		Number:	1K						
Year Established:	10/4	Validity Period:	10/Apr./2013						
real Established.	10/Apr./2013		31/Dec./2049						
Export Experience:	6	Industry	6						
	0	Experience:	0						
Registered Address:	No.12, Shanying Road, Huimin	street, Jiashan County,	Jiaxing City, Zhejiang						
	Province, China								
Company Address:	No.12, Shanying Road, Huimin	street, Jiashan County,	Jiaxing City, Zhejiang						
	Province, China								
Annual review conducted by		Reviewed By:	Jiashan Marketing						
the Industrial & Commercial	🖂 Yes 🔲 No		Supervision						
Bureau?			Authority						
Registered Capital:	RMB 15,500,000								
Corporate Representative:	Mr. Meihua Chen								
Industry:	Bus Wheels & Tires								
Business Type:	Manufacturer Trading Co	ling Company Manufacturer & Trading Company							
	Private Owner 🛛 🗍 F	Public Company	Joint Venture						
Type of Ownership:									
	Stated Owned Sole Proprietorship Other								
Products /Service:	Rubber Wheel, Plastic Wheel								
1.2 Company Building Informati	on								
Certification Type:									
Land Certification Real Estate Certification Lease Agreement Factory Officer Claimed									
Total Building Size: 8,136 m ²									
Number of Building(s): 2									
Office Size: 300	<u>m²</u>								

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Section 2: Human Resources



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Section 3: Current Export Situation

Cu	Current Export Situation							
Th	ere is/are 2	foreign tra	ad	ing employ	yee(s) in the	company.		
	Working Experience	Headcount		Acce	epted	Listening &	Reading &	
		neadcount		Lang	juage	Speaking	Writing	
	Over 30 Years	0		English		Yes	Yes	
	21-30Years	0		N/A		N/A	N/A	
	11-20 Years	0		N/A		N/A	N/A	
	6-10 Years	0		N/A		N/A	N/A	
	2-5 Years	2		N/A		N/A	N/A	
	Less than 2 years	0		N/A		N/A	N/A	
Do	bes the company have a v	alid export license	ə?		🛛 Yes	🗌 No		
Ex	port License Registration	n No.:			02270938			
То	tal Revenue (Previous Y	ear):			Confidentia	al		
Total Export Revenue (Previous Year):					Confidential			
Es	stimated Export Revenue (Current Year):			Confidential			
Tr	ade Agents Employed Ove	erseas:			🗆 Yes 🛛 No			
Ne	earest Port:				Shanghai Port, Ningbo Port			
Ac	cepted Payment Terms							
					🛛 L/C	🛛 Т/Т	Credit Card	
Ac	cepted Payment Type:				🗌 Cash	🗌 West Unic	on 🗌 Money Gram	
					🗌 Paypal	🗌 Moneybo	oker	
A٧	verage lead time from proc	luct order confirm	at	ion to prod	luction delive	ery (products exi	ting the factory):	
	Product C	Category			Num		Unit	
Rubber Wheel					15 days		days	
Plastic Wheel					15		days	
A٧	erage Sampling Time							
Product Category				Lead Time				
Rubber Wheel				2 weeks				
	astic Wheel				2 weeks			
Th	e Shortest Sampling Time							
	Product C	Category				Shortest Le	ead Time	
Rı	Ibber Wheel				2 weeks			

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Section 4: Export Business Capacity

Export Business Capa	city					
4.1 Market Distribution	(Previou	is 12 Months)				
Market		Main Product(s)		ue (USD)	Total Revenue (%)	
North America	Rubbe	r Wheel, Plastic Wheel	Confid	ential	45	
South America	Rubbe	r Wheel, Plastic Wheel	Confid	ential	8	
Eastern Europe	Rubbe	r Wheel, Plastic Wheel	Confid	ential	7	
Southeast Asia	N/A		0 0		0	
Africa	N/A		0 0		0	
Oceania	N/A	Ά			0	
Mid East	Rubbe	Rubber Wheel, Plastic Wheel		ential	15	
Eastern Asia	Rubbe	r Wheel, Plastic Wheel	Confid	ential	5	
Western Europe	Rubber Wheel, Plastic Wheel Confidential 5		5			
Central America	N/A		0	0		
Northern Europe	N/A		0	0		
Southern Europe	Rubbe	r Wheel, Plastic Wheel	Confidential 2		2	
South Asia	Rubbe	r Wheel, Plastic Wheel	Confidential		3	
Domestic Market	omestic Market Rubber Wheel, Plastic Wheel		Confidential		10	
4.2 Main Clients						
Client Name		Main Product(s)		Tota	al Revenue (%)	
The Stanley Works Co.,	Ltd.	Rubber Wheel		15		

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Section 5: Production Capacity

Production Capacity						
5.1 Annual Production						
Rubber Wheel: 1,800,00	0 pcs, Plasti	c Wheel: 1,100,0	000 pcs			
5.2 Production Capacit	у					
Product Name Production L			Line Capacity	/ Actua	I Units Produced (Previous Year)
Rubber Wheel		170,000 pcs pe	er month	1,800,	000 pcs	
Plastic Wheel		100,000 pcs pe	er month	1,100,	000 pcs	
5.3 Production Machine	ery					
Machine Name	Brand	& Model No.	Quantity	Number	of Year(s) Used	Condition
Mixing Machine	N/A		1	6		Acceptable
Plastic Injection Machine	e SB3300.	J6	7	6		Acceptable
Vulcanizing Machine	N/A	12 3		3		Acceptable
Vulcanizing Machine	N/A	1		6		Acceptable
Refining Machine	N/A	1		6		Acceptable
Rubber Extruder N/A		1		6		Acceptable
5.4 Testing Machinery						
Machine Name	Brand	& Model No.	Quantity	Number	of Year(s) Used	Condition
Vulcanizing Machine	N/A		1	3		Acceptable
Tensile Testing Machine	N/A		1			Acceptable
Load Capacity Measuring N/A			1	3		Acceptable
Machine N/A				5		Acceptable
5.5 Subcontractors						
Subcontractor Name	Product S	Subcontracted	Volume S	Supplied	Cooperation P	eriod (Years)
Confidential	Confidentia	I	Confidentia	al	Confidential	

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Section 6: Quality Assurance

Quality Assurance									
6.1.1 Quality	y Management	System Ce	rtification						
Certificatio	n Certif	ied By	Certificate No.		Business Scop	Validity Date			
ISO 9001:2015 GUOBIAOXINGYE 24517Q10322R0 Certification S				20					
(Beijing) Co., Ltd.									
6.1.2 Produ	ct Certification	I	•				•		
Certificatio	n Certif	ied By	Certificate No.		Product Name & Mo	del No.	Validity Date		
N/A	N/A		N/A N/A N/A			N/A			
6.2 Testing	Report								
Certificatio	n Certif	ied By	Certificate No.		Product Name & Mo	del No.	Validity Date		
Testing Repo	ort TUV		0244116527a2		H808RP		25/Jan./2019		
			001				31/Dec./2049		
Testing Repo	esting Report TUV 0244116527a1				801RIB		25/Jan./2019		
001						31/Dec./2049			
6.3 Quality Control Management									
Item Content			Observations /Comments						
6.3.1 Is there quality control on all production lines?			 Yes, all production lines have adequate quality control Yes, some production lines have adequate quality control No 						
6.3.2 Do the QA/QC inspectors work independently from the production line?									
6.3.3 Who does the QC/QA Manager /Supervisor report to?			GM Mr. Meihua Chen						
6.3.4 How many QA/QC inspectors in total?			2						
No. of Emplo	oyees in Each P	roduction Li	ne:						
Production Line Supervisor		ervisor	No. of Operators No.		No. of	lo. of In-line QC/QA			
Workshop 4			44 2						
6.3.5 Averag	e Guarantee Ti	me							
Product Category			Guarantee Time						
0				0					
6.3.6 The Lo	ngest Guarante	e Time							
	Product C	ategory			Guaran	tee Time			
0				0					

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Item Content Observations /Comments 6.4.1 Does the company have a supplier assessment procedure? No 6.4.2 Does the company have an updated list of approved suppliers? No 6.4.3 The company established and implemented a standard procedure for purchasing contract review and approval? Yes, with written procedure but lack of consistent standard 6.4.4 Does the company keep its supplier assessment reports? Yes, assessment reports are available for more than 3 years 0 Yes, assessment reports are available for the last 1-3 years Yes, assessment reports are available for the last 1-3 years 0 Yes, the purchasing document includes all the information required customers' requirements? Yes, the purchasing document includes all the information required 6.4.6 Is there a procedure to conduct random product inspections after final packaging? Yes, with clear standard and written inspection records with nepector records but no procedures 6.5.1 Is customer feedback, including complaints, clearly recorded and maintained? Yes, with a standard feedback form and records 6.5.2 Are there any clear procedures for handling customer complaints? Yes, with clear procedures but no clear procedures 6.5.3 Is there a closed-loop corrective action system in place? Yes Yes, with clear proc	6.4 Supplier	Management					
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supplier assessment procedure? No 6.4.2 Does the company have an updated list of approved suppliers? No 6.4.3 Has the company established and implemented a standard Yes, with written standard procedure but lack of consistent standard procedure for purchasing contract review and approval? No 6.4.4 Does the company keep its supplier assessment reports? No 0 Does the company's purchasing documents are available for the last 1-3 years 0 Yes, assessment reports are available for the previous 12 months 0 No 6.4.4 Are the company's purchasing documents sufficient to ensure product safety control and their customers' requirements? No 6.4.6 Is there a procedure to conduct random product inspection safter final packaging? Yes, with clear standard and written inspection records in to procedures but no inspection records but no procedures 6.5.1 Is customer feedback, including compliants, clearly recorded and maintained? Yes, with a standard feedback form and records in coords but no standard feedback form and records in the orecords is the or procedures for handing customer compliants? Yes, with clear procedures but no written records is the or cords is the ore standard feedback form and records is the records but no written records is the records is the orecords is the records is therecords is there any clear procedures for handing customer feedbac	6.4.1		Yes				
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6.4.3 Has the company established and implemented a standard procedure for purchasing contract review and approval? Yes, with written procedure but lack of consistent standard procedure but lack of consistent standard 6.4.4 Does the company keep its supplier assessment reports? No 6.4.4 Does the company keep its supplier assessment reports? Yes, assessment reports are available for the last 1-3 years 6.4.5 Are the company's purchasing document sufficient to ensure product safety control and their customers' requirements? Yes, the purchasing document includes all the information required 6.4.6 Is there a procedure to conduct random product inspection safter final packaging? Yes, with clear standard and written inspection records but no procedures 6.5.1 Is customer feedback, including complaints, clearly recorded and maintained? Yes, with clear procedures and written records for maintained? 6.5.2 Are there any clear procedures for handling customer complaints? Yes, with clear procedures and written records for safet yes, with clear procedures and written records is to no written records is the safet procedures for handling customer complaints? 6.5.3 Is there a closed-loop corrective action Yes, with clear procedures but no clear procedures is to no written records is no written records is no written records is no written records is to no writ	6.4.2		□ No				
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6.4.5 product safety control and their customers' requirements?			information required				
customers' requirements? incomplete information No No 6.4.6 Is there a procedure to conduct random product inspections after final packaging? Yes, with clear standard and written inspection records 9.5.4 After Sales Service Yes, with procedures but no inspection records 1 No, inspections are not necessary 6.5.1 Is customer feedback, including complaints, clearly recorded and maintained? Yes, with a standard feedback form but no records 6.5.2 Are there any clear procedures for handling customer complaints? Yes, with clear procedures but no written records 6.5.3 Is there a closed-loop corrective action Yes	6.4.5		Yes, however the purchasing document includes				
6.4.6 Is there a procedure to conduct random product inspections after final packaging? Yes, with clear standard and written inspection records 6.4.6 Yes, with inspection records but no procedures final packaging? Yes, with procedures but no inspection records 6.5 After Sales Service No, inspections are not necessary 6.5.1 Is customer feedback, including complaints, clearly recorded and maintained? Yes, with a standard feedback form but no records 6.5.2 Are there any clear procedures for handling customer complaints? Yes, with clear procedures but no written records but no written records but no clear procedures but no clear procedu			incomplete information				
6.4.6 Is there a procedure to conduct random product inspections after final packaging? Yes, with inspection records but no procedures 6.4.6 Pres, with procedures but no inspection records No, inspections are not necessary 6.5 After Sales Service No, inspections are not necessary 6.5 After Sales Service Observations /Comments Is customer feedback, including complaints, clearly recorded and maintained? Yes, with a standard feedback form but no records 6.5.1 Is customer feedback, including complaints, clearly recorded and maintained? Yes, with clear procedures and written records 6.5.2 Are there any clear procedures for handling customer complaints? Yes, with clear procedures but no vritten records 9.5.3 Is there a closed-loop corrective action Yes			□ No				
6.4.6 random product inspections after final packaging? Image: Yes, with inspection records but no procedures in the procedures is the procedure in the procedures is the procedure in the procedure is the pro		Is there a procedure to conduct	\boxtimes Yes, with clear standard and written inspection records				
final packaging? Yes, with procedures but no inspection records 6.5 After Sales Service No, inspections are not necessary 6.5 After Sales Service Observations /Comments 6.5.1 Is customer feedback, including complaints, clearly recorded and maintained? Yes, with a standard feedback form but no records 6.5.2 Are there any clear procedures for handling customer complaints? No 6.5.3 Is there a closed-loop corrective action Yes	646		Yes, with inspection records but no procedures				
6.5 After Sales Service Item Content Observations /Comments 6.5.1 Is customer feedback, including complaints, clearly recorded and maintained?	0.4.0		Yes, with procedures but no inspection records				
Item Content Observations /Comments 6.5.1 Is customer feedback, including complaints, clearly recorded and maintained? Yes, with a standard feedback form and records 6.5.1 Yes, complaints, clearly recorded and maintained? Yes, with a standard feedback form but no records 6.5.2 Are there any clear procedures for handling customer complaints? Yes, with clear procedures but no written records 6.5.3 Is there a closed-loop corrective action Yes			No, inspections are not necessary				
6.5.1 Is customer feedback, including complaints, clearly recorded and maintained? Image: Second secon	6.5 After Sal	es Service					
6.5.1 Is customer feedback, including complaints, clearly recorded and maintained? Yes, with a standard feedback form but no records 6.5.1 Yes, with a standard feedback form but no records No 6.5.2 Are there any clear procedures for handling customer complaints? Yes, with clear procedures but no written records 9.5.3 Is there a closed-loop corrective action Yes	Item	Content	Observations /Comments				
6.5.1 complaints, clearly recorded and maintained? Itss, with a standard records but no standard feedback form IDM in the records but no standard feedback form IDM in the records but no standard feedback form IDM in the records but no standard feedback form IDM in the records but no standard feedback form IDM in the records but no standard feedback form IDM in the records but no standard feedback form IDM in the records but no standard feedback form IDM in the records but no standard feedback form IDM in the records but no standard feedback form IDM in the records but no standard feedback form IDM in the records but no standard feedback form IDM in the records but no standard feedback form IDM in the records but no standard feedback form IDM in the records but no standard feedback form IDM in the records but no standard feedback form IDM in the records but no standard feedback form IDM in the records IDM in the records but no standard feedback form IDM in the records IDM in the records but no standard feedback form IDM in the records but no standard feedback form IDM in the records IDM in the records but no standard feedback form IDM in the records I			Yes, with a standard feedback form and records				
maintained? Yes, with records but no standard feedback form No No 6.5.2 Are there any clear procedures for handling customer complaints? Yes, with clear procedures but no written records Yes, with written records but no clear procedures No Is there a closed-loop corrective action Yes	651		Yes, with a standard feedback form but no records				
6.5.2 Are there any clear procedures for handling customer complaints? Image: Second sec	6.5.1		Yes, with records but no standard feedback form				
6.5.2 Are there any clear procedures for handling customer complaints? \[Yes, with clear procedures but no written records \[Yes, with written records but no clear procedures \[No \] 6.5.3 Is there a closed-loop corrective action \[Yes \]			□ No				
6.5.2 handling customer complaints? Yes, with written records but no clear procedures 0 No 6.5.3 Is there a closed-loop corrective action Yes			Yes, with clear procedures and written records				
nandling customer complaints? Yes, with written records but no clear procedures No 6.5.3 Is there a closed-loop corrective action	0.5.0	Are there any clear procedures for	Yes, with clear procedures but no written records				
6.5.3 Is there a closed-loop corrective action Yes	0.5.2	handling customer complaints?	Yes, with written records but no clear procedures				
			🔲 No				
	650	Is there a closed-loop corrective active	on 🛛 Yes				
	0.5.3						

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6.5.4	Can finished/packaged products be traced by lot identification to the appropriate raw material test reports?	 Yes, with procedures to trace raw materials Yes, main raw material can be traced No, only the production date can be traced No
6.5.5	Is there a product alert and recall procedure?	☐ Yes ⊠ No

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Section 7: Production Process Management

Quality	Control Management					
ltem	Content	Observations /Comments				
		Yes, very good				
7.1	Is the factory tidy and clean enough for	Yes, acceptable				
	production?	No, needs improvement				
		No, very poor				
		Work instructions				
	Are the following items /documents provided	Approved sample				
	at the appropriate location?	Product picture				
		No the above-mentioned was not available.				
		\boxtimes Yes, with clear written instructions and records				
7.3	Are written instructions available for onsite material inspection/testing?	Yes, with written instructions but no records				
7.5	Are the relevant records maintained?	Yes, with records but no written instructions				
		□ No				
		\boxtimes Yes, with clear written instructions and records				
7.4	Are written inspection/testing instructions available for finished products? Are the relevant records maintained?	Yes, with written instructions but no records				
7.4		Yes, with records but no written instructions				
		□ No				
		\boxtimes 100% of products with detailed inspection				
7.5	How are finished products inspected?	Random inspection				
1.5		No inspection				
		No inspection necessary				
		\boxtimes Yes, the units are separated and marked clearly				
7.6	Are units that failed inspection clearly marked and separated to prevent accidental dispatch?	Yes, the units are separated but not marked clearly				
	······································	□ No				
	How are finished products that failed	Repaired and re-inspected				
7.7	How are finished products that failed inspection handled?	🖂 Thrown away				
		No inspection necessary				

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Section 8: R & D Capacity

R&D Capacity									
8.1 Current Situa	ation	1							
There is/are		0 R&D e	ngineer(s) ir	the c	ompany.				
Education Leve	el	Headcount			Wor	k Experience		Headcount	
Doctorate		0		Over 30 Years			0		
Post-Graduate		0			21-30	Years	0		
Graduate		0			11-20	Years	0		
Junior College 0					6-10 Y	ears	0		
Technical School 0					2-5 Ye	ars	0		
High School 0					Less t	han 2 years	0		
Patent Situation									
Patent No. The Name of the Patent					Th	ne Patent Type		Available Date	
N/A N/A				N/A N/A					
Brand Situation									
Registration/ap Brand Name For Approx plication No. Go Go				roval f oods	o Use	Validity Date		Ref.	
· · · · · · · · · · · · · · · · · · ·				`		07/Oct./2017	Pho	oto in Section 11	
20004391 Refer to the Photo Category 12						06/Oct./2027	(Tra	ademark Photos)	
The Average Time For New Products Launched									
Product Category						Lead Tim	e		
0				0					
		or A New Item Lau	nched						
	Prod	luct Category		Shortest Lead Time					
0				0					
Does the company provide ODM service for others?					res No				
Are there relevant design input/output, review, and					Yes				
verification documents available for the assessment company?					No				
Based on inspection, are R & D employees equipped with adequate specialized equipment?					Yes No				
If yes, please list all key equipment used:					⊠ No N/A				
Do R& D employe designing new pro		se any specific soft	ware for	☐ Yes ⊠ No					
If yes, please list t	the m	nain software used:		N/A					
	ificat	ions and/or qualifica	ations of the	N/A					

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Has the company established standar procedures for new products?	rd design	 Yes, with clear written instructions Yes, without written instructions No Yes, with clear written records 				
Have the designed products been intervalidated?	ernal verified or	 Yes, only part written records Yes, without written records No 				
Have the designed products been tes third-party inspection body?	ted by a		products have been tested designed products have been tested			
Are the designed products confirmed customers?	by the		products have been confirmed gned products have been confirmed requirements			
Does the company has qualification re designers?	equirements for	 Yes, with written job description Yes, without written job description No, but at least two years design experience is needed No 				
Are the designers' qualifications recog company?	gnized by the	 Yes, with written records Yes, without written records No 				
8.2 R&D Real Case Description (N/	A)					
Customer's Name		N/A				
Customer's Location		N/A				
Customer's Industry:		N/A				
Order's Requirement Description:		N/A				
8.3 Design Process (N/A)						
Process 1	Pro	ocess 2	Process 3			
N/A	N/A		N/A			
Description: N/A	Desci	ription: N/A	Description: N/A			
8.4 Design Devices (N/A)						
Device 1	D	evice 2	Device 3			
N/A		N/A	N/A			

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Section 9: Company Development / Expansion Plans

Company D	Development / Expansion Plans	
Item	Company Development Action	Timeframe
1	Confidential	Confidential

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Section 10: Production Flow

Produ	ction Flow				
No	Production Process	No	Production Process	No	Production Process
1		2		3	
	Raw Material		Mixing		Plastic Injection
4		5		6	
	Raw Material		Mixing		Refining
7		8		9	
	Extruding		Cutting		Vulcanization
10		11		12	N/A
	Deburring & Inspection & Packaging		Store		N/A

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Section 11: Certification & Photos



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Quality Management System Cert	ification Photos			
Certification & Photos ISO9001			N/A	
The forme and waters in the y designed waters of the constraints and the second of the	mar mar		N/A	
Testing Report Photos				
Certification & Photos Testing R	eport	Certification &	Photos Testing Repo	ort
<text><text><text><text><text><text><text><text><text></text></text></text></text></text></text></text></text></text>			<text></text>	
Trademark Photos				
Certification & Photos Tradema	'k		N/A	
			N/A	
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Section 12: Company and Product Samples









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Section 13: Competitive Advantages

13.1 Product Group Capacity							
13.1.1 Products Sold (Within12	Months)						
Products Name	Qua	antity		Re	evenue (l	JSD)	
Rubber Wheel	1,800,000 pcs			Confidential			
Plastic Wheel	1,100,000 pcs			Confidential			
13.1.2 Suppliers Cooperated Wi	th (Within12 Mont	hs)					
No. of cooperation suppliers (total)	33					
No. of suppliers (which cooperate	d over 2 times)	30					
No. of provinces which cooperatio	n suppliers belong	to 3 (Zhe	ejiang,	Jiangxi, Shar	nghai)		
Would the company like to provide	e design solution	🗌 Yes	🗌 Yes				
service for integration project?		🛛 No	🖾 No				
If yes, these projects include		N/A					
Would the company like to provide	e a total solution for	Ye:	S				
purchasing?		🗌 Pa	rt,				
		🛛 No					
If yes, please describe it		N/A					
13.1.3 Real Case Description:							
Customer Name	Confid	ential					
Customer Country	Confid	ential					
Customer Region	Confid	ential					
Products Category	Confid	ential					
Order Value (USD)		Confid	ential				
Order Processing Process		Confid	Confidential				
Customer's Feedback		Confid	Confidential				
13.2 Real Case for Lower MOG	& Lead Time						
Products Name	MOQ (Wit	hin 12 Month	s)	Lead Time			
Rubber Wheel	1,000 pcs			3 days			
Plastic Wheel	1,000 pcs			2 days			
13.3 Real Case for Large Cont	ract & Lead Time						
Products Name	Order (Wit	thin 12 Month	s)		Lead Ti	me	
Rubber Wheel	25,000 pcs			25 days			
Plastic Wheel	50,000 pcs			25 days			
13.4 Overseas After Sales Ser	vice Capacity						
13.4.1 Do you have an overseas	🗌 Yes						
onsite service center?	🖾 No						
13.4.2 If yes, what onsite		Location	Evi	dence- provide		elf-description	
after-sales services are included							
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Equipment -installation, maintenance and other services	☐ Yes ⊠ No	N/A	N/A	N/A			
Technical advice	☐ Yes ⊠ No	N/A	N/A	N/A			
Personnel training	☐ Yes ⊠ No	N/A	N/A	N/A			
Other		N/A	N/A	N/A			
13.4.3 Average response time	8 hours						
13.5 After-sales service capacity							
Does the company accept small	🛛 Yes						
order?	🗌 No						

-- End of Report --

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